



CANCELLATION AND ATTRITION TERMS AND CONDITIONS

Tickets to an Entrepreneurial Business School (“EBS”) event are subject to the following terms and conditions. EBS clients are encouraged to attend events and business meetings as part of their education and growth. Tickets to these events are included as part of a client’s coaching journey. A ticket to an EBS event includes a seat at a pre-booked event venue and secures your attendance. EBS incurs a significant day delegate cost to host these events and in order to guarantee clients a seat at each event, EBS is required to pay third parties in advance.

In the event of the cancellation of a client’s attendance at an EBS event, the following fees will apply:

1. Greater than 60 days prior to the event

Should notice of cancellation of a registered attendee be received in writing by EBS greater than 60 days prior to the event, 100% of the day delegate fee will be returned to the attendee.

2. Less than 60 days and greater than 14 days prior to the event.

Should notice of cancellation of a registered attendee be received in writing by EBS less than 60 days but greater than 14 days prior to the event, the attendee will receive a credit for the value of the day delegate fee. The credit may be used at future EBS events. The value of the day delegate fee will not be refunded.

3. Less than 14 days prior to the event

Should notice of cancellation of a registered attendee be received in writing by EBS less than 14 days prior to the day of the event, 100% of the day delegate fee will be forfeited by the attendee. This fee, (that being the entirety of the ticket price), will be direct debited via EziDebit from the client’s bank account or credit card.

Clients who wish to invite additional team members or partners to an event are able to purchase a non-refundable event ticket from EBS.

EBS has a strict cancellation and attrition policy. In the event that a registered attendee wishes to cancel their attendance at an EBS event, they should notify EBS in writing by emailing events@ebs.org. Cancellation of attendance will be in accordance with these terms and conditions.

